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The mission of the Polish American Association, a human service agency, is to serve the diverse needs of the Polish community in the Chicago metro area by providing resources for changing lives, with an emphasis on assisting immigrants.

WE BELIEVE:

• Each client of the PAA is a unique individual with different concerns and abilities and shall be treated with dignity, respect and trust
• PAA programs and services shall assist in the empowerment of people as individuals so that they may reach their full potential in all aspects of their lives
• PAA programs and services shall be most effective when a holistic approach is taken to individual needs
• PAA shall make every effort to respond to the unmet and well researched needs within the Polish community by providing programs and services not available elsewhere
• PAA shall advocate on behalf of those within the Polish community who may not be able to speak for themselves
• PAA shall foster linkages and collaborative efforts with other human service agencies and also within the extended Polish community, including persons most comfortable speaking either the English or Polish language
Over the past 91 years, the Polish American Association has done amazing things! Through our 28 programs and services, we’ve unlocked the door to a better tomorrow and provided the resources for changing lives...

- to immigrants
- to individuals and families
- to children and the elderly
- to the hungry and the homeless
- to victims of domestic violence and the addicted
- to all who come to our doors for help

We stand ready to listen, to help and to offer a holistic, multi-faceted approach to help our clients and their families get through challenging times. As an agency, we also look forward to a bright tomorrow. One that includes:

- Fostering our new young leadership group toward assuming greater roles in the community
- Creating an alumni association for graduates of our school based learning programs
- New participant funded programs
- Developing more strategic partnerships
- Meeting the needs of new immigrants as our nation realizes immigration reform
- Further reducing our dependence on government funding

We approach our century of service with the same passion and commitment that has marked our 91 years as an agency.

As in the past, we rely on YOU. As you read this report, you will hear the voices of some of our community partners, the over 225 relationships that enable us to meet the needs of the undeserved in our community.

We invite you not just to hear their voices but to join us. We have done amazing things together and together will we will unlock even more doors to a better tomorrow.

Kenneth A. Berezewski
Chairman of the Board

Magdalena Dolas
Interim Executive Director
This year’s annual report celebrates the many ways in which the Polish American Association’s programs and services have created pathways to a better future for our clients, the immigrants and undeserved within the greater Chicago area.

Creating a pathway involves more than indicating a way to overcome difficulties, be it substance abuse, limited English skills, or workplace skills. Creating a pathway involves offering critical support and guidance to clients as they conquer the barriers which prevent them from reaching their full potential in all areas of their lives. Through our four program areas of Immigration, Clinical, Supportive, and Education/Employment Services, the PAA has assisted over 10,000 to create that pathway.

During FY’14, the PAA was able to continue to provide services and even expanded services from 28 to 30 programs in spite of continuing government funding cuts.

Our expanded services included

- Increased on-the-job training partnerships in our Employment Department

- The development of a program to help clients move into the IT field

At the same time we created the position of a career navigator to assist clients in preparing for more skilled positions and inaugurated a supervised visitation program.

In achieving these goals we also increased our community partnerships and fostered new areas of funding.
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The Polish American Association is an Illinois non-profit corporation qualifying for tax-exempt status under section 501c(3) of the Internal Revenue Code. Revenues are received in the form of contributions from individuals, businesses and organizations; grants from foundations and corporations; contracts and grants from federal, state and local governments; and fees for program services. The 25 member volunteer board of directors is responsible for setting policy as well as oversight of the organization’s operations including its finances. Financial statements are prepared monthly, reviewed and approved quarterly and audited on an annual basis. The condensed financial statements for the year ended June 30, 2013 appearing in this report were derived from audited financial statements. The full audited financial statements are available upon request.

Very Truly,
Gregory W. Kojak
Treasurer, Polish American Association

TREASURER’S REPORT

EXPENSES 96.7%
SUPPORT SERVICES 3.3%

TOTAL NUMBER OF PAA PROGRAMS: UNDUPlicated
CLIENTS, 10,492

TOTAL NUMBER OF PEOPLE SERVED BY PAA: PROGRAMS, 29

TOTAL EXPENSES: $4,966,091.00

INCREASE IN UNRESTRICTED NET ASSETS: $263,147.00

INCREASE IN TEMPORARILY RESTRICTED NET ASSETS: $93.00

INCREASE IN TOTAL NET ASSETS: $263,240

Income:
Government Grants & Contracts 85.9%
Contributions & Special Events 8.3%
Program Service Fees 2.2%
Foundations & Corporations 3.0%
United Way 0.5%
Other 0.1%

Assets:
Current Assets $1,699,245
Property & Equipment $847,545
Total Assets $2,546,790.00

Liabilities & Net Assets:
Liabilities $566,996
Unrestricted Net Assets $1,113,347
Temporary Restricted Net Assets $866,447
Total Liabilities & Net Assets $2,546,790

Revenues:
Contributions & Special Events $435,422
United Way $25,140
Government Agencies $4,493,860
Corporate & Foundation Grants $157,151
Program Service Fees $113,803
Other Revenue $3,862
Total Liabilities & Net Assets $5,229,238.00

Program Services:
Education $1,562,008.00
Social Services $1,004,641
Employment $303,694
Homemakers $1,632,326.00

Supporting Services:
Management/Fundraising $329,383.00
Combined Federal Campaign Contributors

Alaska
CFC of South Central Alaska Area

Arizona
CFC of Maricopa County
CFC of Phoenix of Maricopa County

California
Greater Los Angeles CFC
Metropolitan Arts Partnership CFC
CFC Monterey and Santa Cruz Counties
CFC of Sacramento

Connecticut
Community Health Charities CFC

Delaware
CFC of Delaware

District of Columbia
CFC National Capitol Area

Florida
Atlantic Coast CFC
Central Florida CFC
Greater Pensacola CFC
CFC of Northeast Florida/Southeast Georgia
Northwest Florida CFC
Okaloosa-Walton Counties CFC
Suncoast CFC
UW of Brevard County

Georgia
Central Savannah River Area CFC
CFC for Costal Georgia
UW of Metropolitan Atlanta CFC
UW of Metropolitan Atlanta CFC
UW of Middle Georgia
CFC of Northeast Florida/Southeast Georgia
Tri-Community CFC

Hawaii
Hawaii Pacific CFC

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AT&T Employee Giving UW Campaign
Abbott Fund
CFC of Chicago Area
Lake County CFC
UW of the Laurel Highlands

Indiana
Federated Campaign Stewards

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CFC of North Central Kentucky, Fort Knox

Louisiana
CFC of Central Louisiana

Maine
CFC New Hampshire/Southern Maine CFC

Maryland
CFC of Central Maryland Chesapeake Bay Area CFC

Massachusetts
Action for Boston Community Development
CFC for Southeastern Massachusetts

Mississippi
CFC

Missouri
Columbia Area CFC
Fort Leonard Wood CFC
Gateway CFC
Heartland CFC

Nebraska
Heart of the Midlands CFC

New Hampshire
CFC of Southern Nevada

New Jersey
CFC New Hampshire/Southern Maine CFC

New York
UW of Buffalo and Erie County CFC
New York City CFC
Greater Rome Area CFC
North Country CFC
Taconic Valley CFC

New Mexico
Sun Country CFC

North Carolina
CFC
Greater NC Area CFC
CFC of Onslow/Camp Lejeune
CFC of Southeastern North Carolina

North Dakota
North Dakota CFC

Ohio
UW of the Greater Dayton Area
CFC for Greater Cleveland
CFC of Central Ohio

Oklahoma
Fort Sill-Lawton CFC
CFC of Oklahoma City

Pennsylvania
CFC of Lebanon County
InterMountain CFC
Philadelphia Area CFC
UW of Wyoming Valley CFC

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Coastal Bend Area CFC
UW of the Concho Valley CFC
UW of Greater Houston CFC
CFC of the Texas Gulfcoast
San Antonio Area CFC
Gulf Coast CFC
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Utah
UW of Northern Utah for Utah CFC

Virginia
Global Impact CFC
Overseas CFC
CFC of South Hampton Roads
UW Thomas Jefferson Area

Washington
CFC of Island County
CFC of Pierce, Thurston and Lewis Counties

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CFC of Greater Wisconsin
Community Employment Program

Resurrection Life Center
Resurrection Medical Center
Search Inc
Scrub Professional Building Services
Shop & Save Market
St. Paul's House & Health Care Center
Summit Maintenance Co
Swing Master Corporation
Synergy Home Care
TCF Bank
Total Airport Services
Tukiendorf Training Institute
United Feather & Down
United Wholesale, Inc. U.S. Cellular
Vacant Property Security
Villa Scalabrini Nursing & Rehabilitation Center
W Hotel City Center
Water Saver Faucet Co
West Suburban Medical Center
WIC
Wolf Driving School

Imperial Service System, Inc
Jewish United Fund
Kmart
Kimco Co.
Lake Cook Health Care Center
Lakeview Nursing & Rehabilitation Center
Lowe’s
Lincolnwood Place & Senior Community
Mail Terminal Services
Manor Care Health Services
Manufacturing Works
Mecalux Inc
M&R Printing and Equipment
Med-Stop Inc
Mercy Hospital
Metropolitan Development Enterprise Inc
Mid America Bank
Mid West Maintenance, Inc
Total Airport Services
The Millard Group
Multy Industries, Inc
Norridge Health Care & Rehabilitation Center
Oakton Pavilion Healthcare Facility
Our Lady of the Resurrection Medical Center
Peninsula Hotel
Perfect Cleaning Service
Prairie Packaging
Premier Luxury Suites
Prospect Airport Services Inc
Schneider Transportation Co
Staffmark Services
Quality Janitors & Maintenance Co
Quantum Foods, Inc
Regency Nursing Home
Remodeler’s Supply Center
United Feather & Down
United Wholesale, Inc. U.S. Cellular
Vacant Property Security
Villa Scalabrini Nursing & Rehabilitation Center
W Hotel City Center
Water Saver Faucet Co
West Suburban Medical Center
WIC
Wolf Driving School

ABM Lakeside, Inc
A Abiding Care Inc.
Aerotek Commercial Staffing
Advocate Health Center
Alexian Brothers Medical Center
Advanced Specialty Lighting
Amglo Kemlite Laboratories, Inc
Andy’s Deli
Atlas Employment Services
Away Staffing Agency
Belmont Village Assisted Living
Central Baptist Village
Chicago Metro
Chicago Workforce Center
Churchill Cabinet Co.
Conrad Chicago
Council for Jewish Elderly
Crowne Plaza Chicago Metro
Czerwone Jabluszko Restaurant
Day Spa – European Touch
Days Inn Hotel
Earth Stone
Eastern Accents
Eli’s Cheesecake Co.
Euro & Marble Granite Co.
Finest Fashions, Inc
Forest Villa Nursing Center
Frensenius Medical Care
Fresh Tech Maid Services
Gottlieb Hospital
Gate Gourmet
GTN Construction
Grot Tool & Manufacturing, Inc
Harris Bank
Hilton Worldwide
Holiday Inn
Home Depot
Home Instead Senior Care
Imperial Service System, Inc
Jewish United Fund
Kmart
Kimco Co.
Lake Cook Health Care Center
Lakeview Nursing & Rehabilitation Center
Lowe’s
Lincolnwood Place & Senior Community
Mail Terminal Services
Manor Care Health Services
Manufacturing Works
Mecalux Inc
M&R Printing and Equipment
Med-Stop Inc
Mercy Hospital
Metropolitan Development Enterprise Inc
Mid America Bank
Mid West Maintenance, Inc
Total Airport Services
The Millard Group
Multy Industries, Inc
Norridge Health Care & Rehabilitation Center
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Our Lady of the Resurrection Medical Center
Peninsula Hotel
Perfect Cleaning Service
Prairie Packaging
Premier Luxury Suites
Prospect Airport Services Inc
Schneider Transportation Co
Staffmark Services
Quality Janitors & Maintenance Co
Quantum Foods, Inc
Regency Nursing Home
Remodeler’s Supply Center
United Feather & Down
United Wholesale, Inc. U.S. Cellular
Vacant Property Security
Villa Scalabrini Nursing & Rehabilitation Center
W Hotel City Center
Water Saver Faucet Co
West Suburban Medical Center
WIC
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Community Employment Program

Resurrection Life Center
Resurrection Medical Center
Search Inc
Scrub Professional Building Services
Shop & Save Market
St. Paul’s House & Health Care Center
Summit Maintenance Co
Swing Master Corporation
Synergy Home Care
TCF Bank
Total Airport Services
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Polish American Association is grateful to all whose contributions have helped us offer resources for changing lives. Donors listed in this report made contributions between July 1, 2013 and June 30, 2014. Due to space limitations, we cannot list donations of $1-$249, but we sincerely appreciate all contributions. Thank you for your generosity.

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Bozena Kwasa
Gertruda Labedz-Monaco
Katarzyna A. Lebiedz
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Iwona M. Lippert
Ewa Lisiewicz
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Christianne M. London
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Patrick T. Madigan
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Elzbieta Makowiecka
Olena Malanii
Janina C. Malewicz
Irene Marasz
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Krystyna Mass
Zofia Matachowska
Agnesia Meciwoda-Schmidt
Ewa Z. Mikołajewska
Radosław Misiarz
Janina Molek
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Jolanta Nielecie-Janczarek
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Teresa A. Palac
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Marta Pereyra
Zofia L. Piekarczyk
Urszula S. Piekarska
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Ludmila Pietraszek
Barbara Pietrowski
Mariola Pik
Tomasz F. Pik
Ryszarda Pluzyczka
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Alczja Posniak
Teresa Poznanski
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Katarzyna Rachwali
Agata Radek
Rodofo F. Ranola
Dorota Redlich-Lewandowska
Astryda H. Reiter
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Barbara A. Rusin
Teresa Rusin
Bozena Sadjak
Eva Sikora-Cholewa
Krystyna Sip
Daniela E. Slodyczko-Florek
Halina Smolenski
Teresa Smrekowska
Kamila Smyk-Jaworski
Agnieszka Sobczyk
Barbara Sobecka
Barbara Stadnicki
Marta M. Stanczyk-Przybylska
Krystyna M. Staruczkach
Franciszka Staszkowski
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Bronisława T. Stopka
Ewa A. Susik
Ewa Susman
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Jozefa Swiatek
Goja A. Swierczkowski
Katarzyna E. Swigon
Elzbieta Szopinska
Alicja Szremenko
Marzena Szwarc
Paulina Szwarz
Christopher Szykula
Renata Teper
Jadwiga Tomaszewski
Dorota Trybula
Maria Trzmielowska
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Ludwina Waksmundska
Urszula Waksmundska
Renata Walszewska-Pakula
Malgorzata Walkowska
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Elzbieta Wierzchon
Kristyna Wiszowata
Ehyta Wjno
Irena Wojtkowski
Stanisława Wojton
Mirella R. Wolak
Walentyna Wolska
Dorota M. Zaghioul
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Magdalena Zakrzewska
Elzbieta Zaworski
Bozena W. Zdrzalka
Maria J. Zebrowski
Daniela A. Zimnicka
Krystyna Znorko
Jack W. Zuroski
Barbara Zych
PROGRAMS

EMPLOYMENT
EDUCATION
IMMIGRATION
SOCIAL SERVICES
SUPPORTIVE SERVICES
Creating pathways to success can involve career counseling and training. The PAA helps individual in forging those pathway by offering them the tools, resources, programs and services which enable them achieve success. Since 1981, the PAA has successfully placed more than 10,000 individuals in full-time jobs. Since 1991, we have been certified by the Illinois Board of Education as a Private Business and Vocational School. Recently the PAA was named as being among the top ten Cook County agencies providing on the job training.

Our Employment Services are offered to both job seekers and providers at no charge. We maintain an extensive job bank and have a dedicated staff of job developers.

Additionally, the PAA offers resources on making career and job decisions. Our Career Counseling programs help individuals in their job search through individual guidance as well as seminars. In FY’14 we provided job counseling to over 500 individuals.

The PAA also offers classes for those wanting to enter careers in health care and office administration. In addition to vocational classes in office skills, we have well regarded programs in Certified Nursing Assistant (C.N.A.) and Physical Rehabilitation Aide (P.R.A.) training.

Clients Served:

- Career Counseling: 49%
- Vocational Classes: 38%
- Employment Placement: 13%
Creating pathways to success often requires acquiring further education, in particular improved job and language skills. For individuals with limited English language and computer competence, the PAA offers services and programs that enable them to develop those skills and create those pathways.

The PAA assists immigrants by offering English classes, preparation for U.S. Citizenship exams, and opportunities for enhancing their job skills. Through these programs and services, individuals are better able to compete within the job market and thus provide financial stability for themselves and their families.

During FY 2014, the PAA’s Education and Employment programs provided over 1,000 individuals with courses in English as a Second Language (ESL) classes and literacy programs. We offered computer classes as well as computer resource labs, enabling individuals to develop and improve their computer skills, conduct job searches, create resumes, and use e-mail.

Education

Clients Served:

- English Classes
- Adult Basic Education
- Computer Classes
- Computer Resources Room
- Citizenship Classes

- 14%
- 43%
- 29%
- 4%
- 10%
The pathways to success are created through U.S. Citizenship, through the freedom and opportunity offered by civic and economic integration. But obtaining U.S. Citizenship involves counseling and guidance during the process of application, documentation and citizenship classes. While it means overcoming linguistic and cultural obstacles, it is the pathway to success. For these individuals, PAA services can help them create that pathway.

In FY’14, the PAA’s Immigration Services helped over 1700 clients. We are the only Polish agency accredited by the National Board of Immigration Appeals of the United States Citizenship and Immigration Services. The PAA Immigration Services staff provides accurate information on citizenship, hosts immigration workshops, and helps streamline the application process. They help clients prepare for the U.S. Citizenship exams, apply for citizenship, adjust immigration status, and complete necessary paperwork to reunite families.

PAA’s Housing Resource Center provides individuals with information and services to enable immigrants to enter the home-buying market. Trained counselors provide clients with unbiased, bilingual information and counseling necessary to facilitate knowledgeable and thoughtful home-purchasing decisions as well as rudimentary financial advice.

The Housing Resource Center also helps clients with problems such as landlord tenant conflict resolution, lock-outs, evictions, security deposits, retaliation, discrimination, gaining access to affordable housing for persons with special needs.
Creating pathways to success often depend upon receiving supportive help and counseling. Civic and cultural integration to a new country and language are particularly stressful for recent immigrants and their families. Victims of domestic violence, substance abuse, and depression can feel especially alone and isolated. Youth who are coping with a new environment sometimes need assistance and counseling to navigate. Seniors with diminishing resources and support systems need help to maintain their independence and quality of life. For these individuals, PAA services can offer the necessary resources to help them successfully deal with their environment.

During FY 2014, the PAA provided professional support, advice, and assistance to over 4,000 clients through our social services programs. Those programs included crisis intervention; individual and family counseling; counseling and advocacy for victims of domestic violence; partner abuse intervention program; senior services programs; substance abuse treatment and counseling for youth; homemakers program for seniors and people with disabilities; food pantry; clothing closet; emergency energy and rental assistance; outreach and interpretation.

Through these programs, the PAA addressed serious problems affecting the Polish community. By providing holistic, linguistically and culturally sensitive programs and services, the PAA enabled its clients to progress beyond an abusive domestic situation, a crippling addiction, and debilitating mental illnesses as depression. For victims of domestic abuse, the PAA offers crisis intervention, information and referral, individual and group counseling, interpretation and translation, assistance in applying for public assistance and other financial resources including medical and legal advocacy. These programs allow the victims and their families to receive the support they need to escape a violent relationship and find the pathways to success.

Both young and old find assistance. The Homemaker and Senior services assisted elderly clients by providing compassionate professional care, opportunities for community, and essential health screenings. The PAA also offered programs for youth with counseling, substance abuse, and other services.

Clients Served:

- General Counseling
- Victims of Domestic Violence Counseling/Partner Abuse Intervention
Creating pathways to success at times begin with providing individuals with the most basic of necessities, giving them access to food, shelter, and adequate health care. For those who lack those essentials, success in obtaining any degree of self-sufficiency seems impossible when facing the day to day struggle of existence. For these individuals, PAA services can help them go beyond their current difficulties and forge a pathway to success.

This year, the PAA helped over 700 individuals and families with supplement food through our Food Pantry. Our Turning Point Homeless Shelter offered two daily hot meals, counseling services, and a supportive environment for 70 homeless men, providing them with the resources for changing their lives. Our low-income energy and rental assistance program enabled almost 1900 individuals and their families to maintain adequate housing and utilities.

**Clients Served:**
- Turning Point Homeless Shelter
- Food Pantry
- Low-Income Energy & Rent Assistance
- Outreach & Interpretation
- Homemaker Services for Seniors